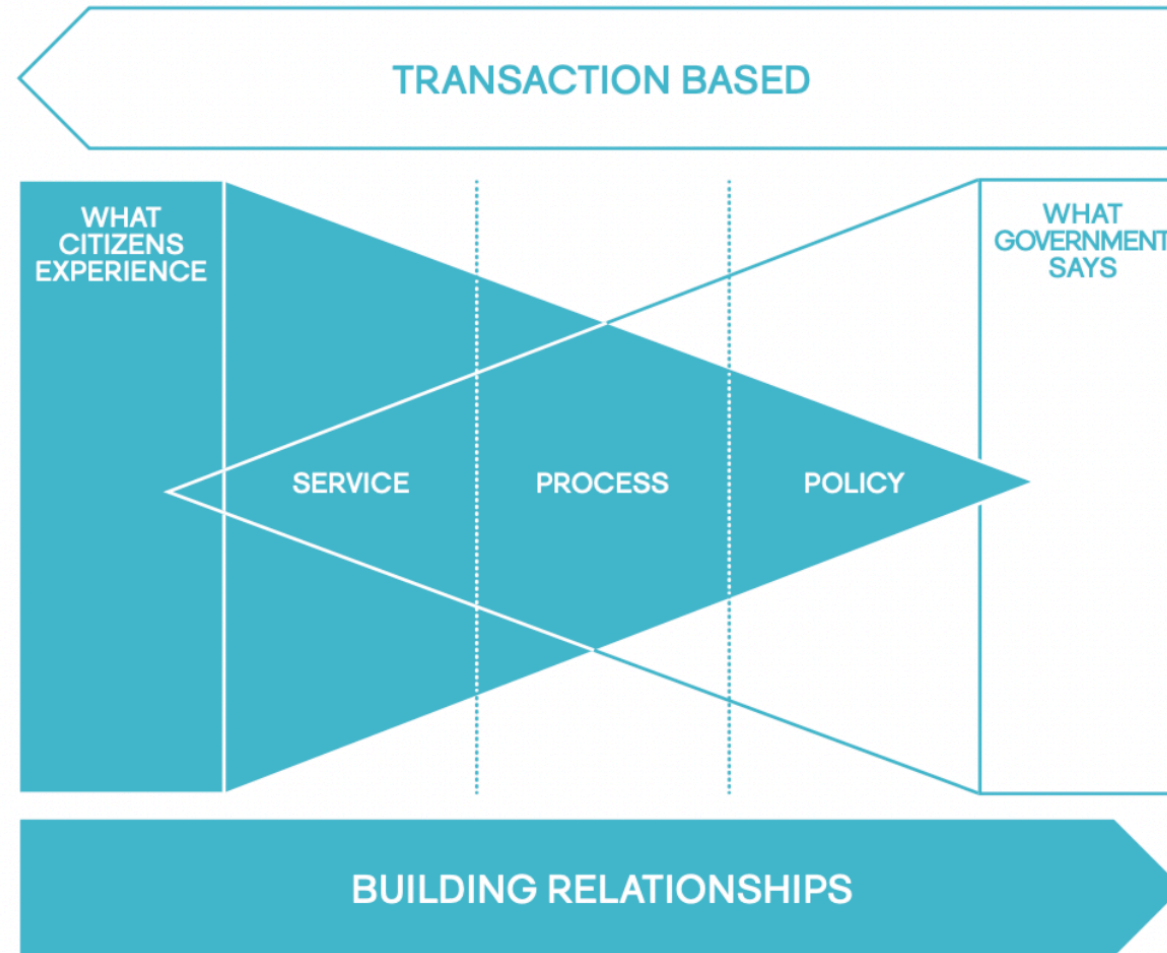


## INTERAKTIONSMODELL PUBLIC SERVICES



Quelle: Nesta, IDEO, Design for Europe (2016). Designing for Public Services. Seite 5. [https://media.nesta.org.uk/documents/nesta\\_ideo\\_guide\\_jan2017.pdf](https://media.nesta.org.uk/documents/nesta_ideo_guide_jan2017.pdf)